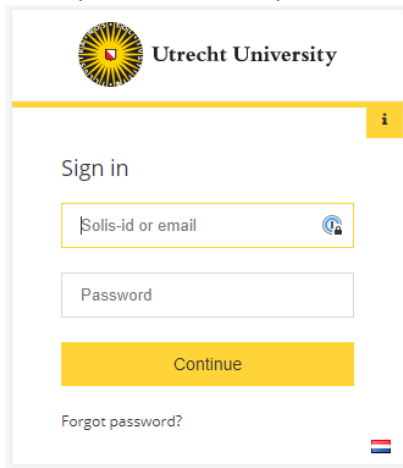


Manual accessing OSIRIS using Citrix

We request you to use VPN as much as possible instead of the Citrix environment. Citrix licenses are very limited, while there are plentiful VPN licenses available to accommodate working from home.

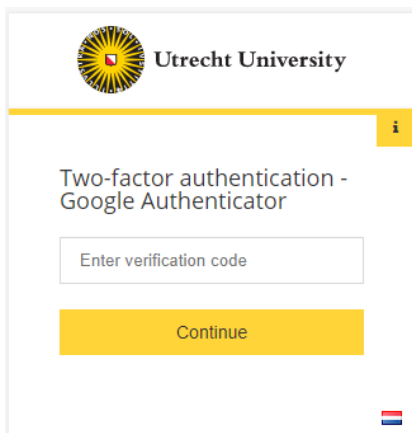
To be able to reach OSIRIS from home, you'll need to log in to the Citrix environment first. Follow the steps below:

1. Open your internet browser and go to <https://remote.uu.nl/>
2. Enter your SolisID and password



The screenshot shows the Utrecht University login page. At the top left is the Utrecht University logo and name. Below it is a yellow bar with an information icon 'i'. The main heading is 'Sign in'. There are two input fields: 'Solis-id or email' with a lock icon and 'Password'. Below the fields is a yellow 'Continue' button. At the bottom left is a link for 'Forgot password?' and a small Dutch flag icon at the bottom right.

3. Use the 2FA-code

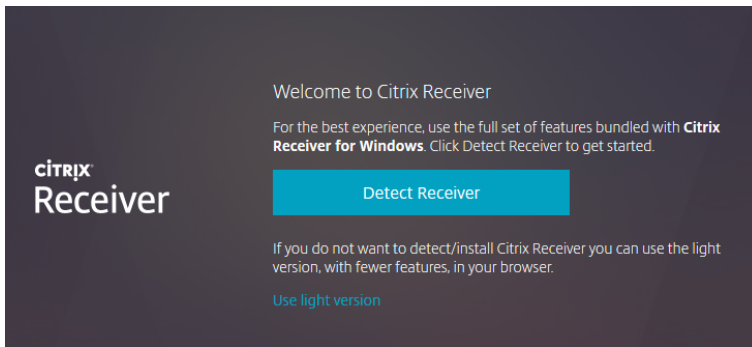


The screenshot shows the Utrecht University two-factor authentication page. At the top left is the Utrecht University logo and name. Below it is a yellow bar with an information icon 'i'. The main heading is 'Two-factor authentication - Google Authenticator'. There is one input field labeled 'Enter verification code'. Below the field is a yellow 'Continue' button. At the bottom right is a small Dutch flag icon.

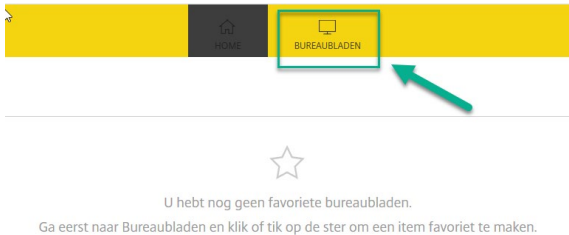
For more information about the use of 2FA go to this link:

<https://manuals.uu.nl/en/handleiding/twee-factor-authenticatie-faq/>

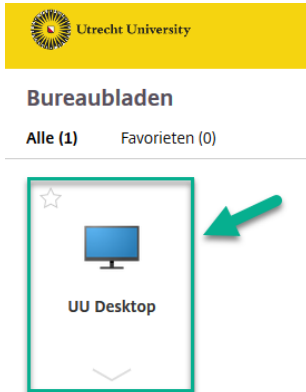
4. As shown below, the next screen has two options, both of which are perfectly viable options. A UU laptop should already have the receiver installed, in which case you can use the option "Detect Receiver". If you are using your own device, you might have to install it first. In that case you can go to this link <https://manuals.uu.nl/en/tag/myworkplace-en/> to find a manual on how to install it per system. If you don't want to install it or experience problems with it, you can use the option "Use light version" to use Citrix without the receiver.



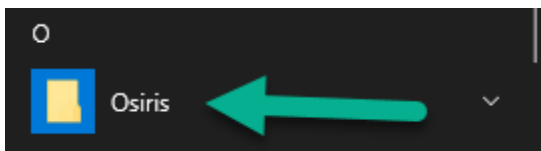
5. Next you click 'DESKTOPS' in the top menu.



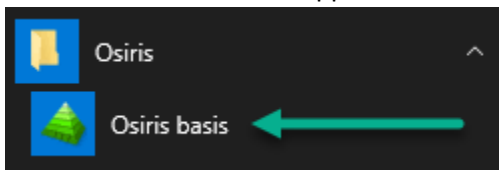
6. Afterwards click in the new screen on 'UU Desktop'.



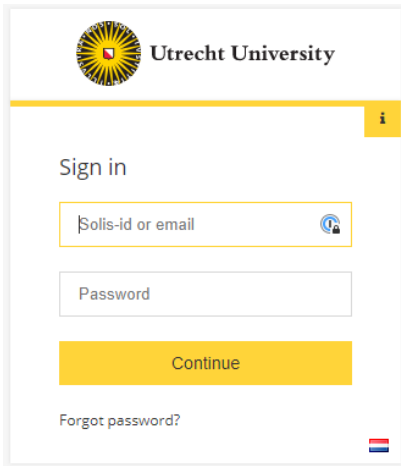
7. Now the UU Desktop will start. To shutdown Citrix later on, please see step 14.
8. There are two ways to access Osiris. You can open a browser and go to this link: www.uu.nl/osirisadmin, or follow the steps below to open the application.
9. Click on the Windows start menu
10. Click on the OSIRIS folder



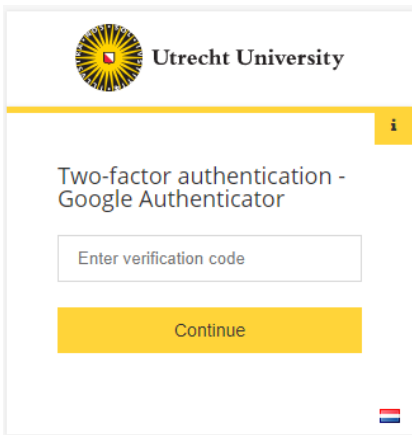
11. Click on the OSIRIS Basic application:



12. Enter your SolisID and password



13. Use the 2FA-code



14. To close Citrix again, click on the three buttons in the screenshot below:
First click on the 'Windows button'.
Then click on the icon for your account.
Then click on 'Sign Out'

